

TeamWorks Institute (TWI)

Dedicated to Resolving Workgroup Conflict

According to the *American Time Use Survey*, Americans spend the largest part of their day at work. Because we can't always choose who our co-workers are, we often end up working with people who have different personalities and work styles than we do. Conflict can emerge as a result.

TeamWorks Institute has consulted around the following situations:

- Two valued employees have a personal falling out, affecting their ability to work together.
- A supervisor and employee have been struggling to see eye-to-eye on work roles and responsibilities. Their hostile interactions are upsetting the stability of the entire department.
- A department is reeling from a major change and needs to improve their collaboration.

As a manager, it can be challenging to know how to address these kinds of scenarios. With all the time spent at work, helping employees relate to one another in a respectful and professional manner is vital. **TWI** works with you and your employees to address these critical situations before they escalate.



The goal of the TeamWorks Institute is to help managers address and resolve workgroup conflict.

Contact our TWI consultants for more information:

William Brown
william.brown@allonehealth.com

Jane de Colgyll
jane.decolgyll@allonehealth.com

AllOne Health
190 North Main Street
Natick, MA 01760
800-451-1834
www.allonehealth.com

