



MIIA Employee Assistance Program (EAP)

1. 6 in-person counseling sessions
2. Supervisory performance referrals
3. Personal and professional development seminars (see below)
4. Management consultation and trainings (see below)
5. On-site employee and supervisor orientations
6. Workplace trauma response services / Critical Incident Stress Debriefings (CISD)
7. Substance Abuse Professional (SAP) services
8. Toll-free 800 telephone number to access services; *translation services available as needed*
9. Access to 24-hour-a-day emergency counselor
10. Legal assistance: one free office or telephone consultation with an attorney per legal matter
11. Financial assistance: one free telephone consultation with a financial planner or CPA
12. Resource and referrals for child care
13. Resource and referrals for elder care
14. Resource and referrals for other work/life issues
15. Quarterly employee newsletter - The FrontLine Employee
16. Quarterly supervisor newsletter - The FrontLine Supervisor
17. EAP posters, brochures, calendar cards, and other educational & promotional materials
18. Supervision of all EAP cases
19. Communication between EAP Account Manager and EAP liaison
20. Semi-annual EAP statistics and analysis to EAP liaison
21. Access to organizational development consultation

Management Trainings/Personal & Professional Development Seminars

Your organization receives up to 6 hours of on-site training (at no cost) based on the number of employees covered by EAP benefit.

1-250 employees receives 1 training hour

251-400 employees receives 2 training hours

401-500 employees receives 3 training hours

501-700 employees receives 4 training hours

701-850 employees receives 5 training hours

Over 850 employees receives 6 training hours

Contact the MIIA EAP for a Training Catalog.

Contact Jayne Schmitz, MIIA EAP Account Manager (Jayne.Schmitz@allonehealth.com) at 800.451.1834 to enroll or upgrade your EAP model.